

Terms and Conditions for Advanced Pay

1. You must be 18 years or over and must agree to pay for the energy supply by credit or debit card in advance.
2. You must pay the minimum payment which shall be calculated by us and shall be equivalent to your annual usage. Where possible a year's energy will be calculated as an average using previous and/or current usage information.
3. Premium Advanced Payment Plan customers must pay by monthly Direct Debit, effective from the plan start date, in addition to the advance payment.
4. 8% discount is available to Basic Advanced Payment Plan customers. 10% discount is available to Premium Advanced Payment Plan customers. Discounts will be shown on your bill.
5. When your advance payment runs out, you will no longer be eligible for the discount and you shall revert to quarterly billing unless you contact us and arrange otherwise.
6. Further advance payment opportunities may be made available at our discretion.
7. If you leave the Address to which either payment plan applies you will be able to transfer that payment plan to another property, provided that we shall re-calculate your annual bill. The advance payment (and monthly Direct Debit for Premium Advance Payment Plan customers) may need to be adjusted accordingly.
8. We shall apply the discounts unless we are prevented from doing so by the actions or requirements of any governmental, statutory or licensing authority.
9. This offer is available to Scottish Hydro Electric, SWALEC and Southern Electric customers only. This offer is not available to energyplus Care, EBICO and Atlantic customers. Prepayment customers should discuss with us their eligibility for this offer, which shall be at our discretion. We reserve the right to refuse the offer at any time.
10. If you decide to leave either payment plan, we agree to refund any credit balance remaining on your account.
11. These terms and conditions are in addition to the SSE General Terms and Conditions for Domestic Customers.